HIK
ARI
HOUSE

VITA INFUSION & RECOVERY SUITE

Strategic Partner Overview

Hospitality-led wellbeing, recovery & longevity destination

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In Development | August 2026



Indicative exterior concept visualisation.

THE CONCEPT

01. Introducing Hikari House

A hospitality-led approach to longevity, recovery and belonging.

THE CONCEPT

What is Hikari House

A hospitality-led wellness and longevity destination, combining a **longevity clinic**,
a **premium recovery studio** and a **private members' club –** designed through the eyes of hospitality

1. Clinical Insight

Diagnostics, screening and consultation establish each guest's needs and goals. Our approach is data-informed and practitioner-guided.

2. Recovery Technologies

IV therapy, Hyperbaric Oxygen Chamber, Hypoxic Training, TheraLight Multi-Zone 360 (Red Light Therapy), Sauna, Cold Plunge, Contrast Therapy, Vibro-acoustic Therapy.

3. Functional Nutrition & Hospitality

Personalised nutritional support and targeted supplementation through our hospitality-led Vita Lounge.

4. Curated Journeys & Memberships

Services become personalised programmes. Membership provides continuity and regular review.

Hikari's differentiation lies in orchestrating these elements around each guest—not in any single service

Japanese Design & Hospitality

Traditionally in Japan, homes, tea rooms and gardens have often been shaped around the emotional experience of the person within them. Planting, filtered light, tactile materials and quiet space create calm and reflection.

This philosophy resonates with our experience in luxury restaurants and private members' clubs, where every detail is considered around how a guest should feel: welcomed, recognised and cared for.

Hikari brings these ideas together. Rather than designing a conventional clinic and adding hospitality afterwards, we are approaching clinical care, recovery and personalisation through the lens of hospitality from the outset.

The result is an experience that feels calm, warm and deeply considered, while operating with clinical discipline.

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Wellbeing is Fragmented – Hikari Brings it Together

The individual services already exist. The opportunity lies in connecting them as one coherent, personalised experience.

THE EXPERIENCE TODAY		THE HIKARI RESPONSE
Fragmented Guests navigate separate clinics, studios, practitioners and providers.	→	**Coordinated** Service and expertise are brought together around the guest and under one roof.
Menu-led Treatments are selected individually, often without a wider plan.	→	**Guided** Goals, screening and practitioner insight shape each programme.
Transactional Each appointment is treated as an isolated interaction.	→	**Continuous** Membership supports regular review, continuity and personal recognition.
Either Clinical or Experiential Clinical discipline and considered hospitality are rarely found together.	→	**Rigorous & Restorative** Clinical discipline is delivered within a calm, highly considered environment.

Hikari's advantage is not any single treatment. It is how the complete experience is coordinated around each guest.

What Feels Effortless Is Carefully Orchestrated

For the guest, Hikari feels calm, personal and intuitive. Behind that experience sit two equally important foundations: clinical discipline and hospitality intelligence.

THE GUEST EXPERIENCE



UNDERSTOOD & GUIDED

Expert guidance, advanced recovery and personal recognition—delivered as one seamless journey.



RECOGNISED & CARED FOR

A calm environment, personal recognition and thoughtful service.

WHAT MAKES IT POSSIBLE

CLINICAL FOUNDATION

Evidence-based protocols
Diagnostics and guest data
Clinical governance
Practitioner coordination
Ongoing review



HOSPITALITY FOUNDATION

Experienced hospitality leadership
Designed service standards
Staff training and communication
Established and tested protocols
Responsive service



THE COMMERCIAL MODEL

Multiple Entry Points Create a Natural Path to Continuity

Each interaction creates standalone value and can, where appropriate, lead towards a personalised programme and an ongoing membership relationship.

WHAT IS THE HIKARI METHOD?

A practitioner-guided, data-informed programme integrating clinical insight, recovery, nutrition and ongoing review.

DISCOVER

Service and experience revenue

1 Clinical Insight

2 Individual Recovery Services

3 Events & Community

4 Packages & Journeys

5 Nutrition & Hospitality

PERSONALISE

Programme revenue

6 THE HIKARI METHOD

Assessment
Coordinated programme
Regular review & refinement

CONTINUE

Recurring membership revenue

7 MEMBERSHIP

Ongoing access
Priority & personal recognition
Continuity

Every stage creates value independently. Progression brings deeper personalisation and continuity for the guest—and more predictable recurring revenue for Hikari.

Membership Deepens as the Relationship Develops

Three levels of engagement move members from access and belonging, through one focused six-month Journey, to a fully bespoke annual programme.

和 NAGOMI

From the Japanese concept of "**Harmony**"

ENTRY MEMBERSHIP

3-month minimum commitment

For guests who want an accessible way to become part of Hikari and establish a regular rhythm of wellbeing.

- Member access, recognition and booking privileges
- Selected services and facility allowances
- No managed health programme
- A natural route into Kagayaki when a member develops a defined goal

輝 KAGAYAKI

From the Japanese concept of "**Radiance**"

CORE HIKARI METHOD MEMBERSHIP

6-month minimum commitment

For members ready to pursue a defined goal through one structured, data-informed and personalised six-month Journey.

- One of four outcome-led Journeys, selected with Hikari
- Assessment and appropriate diagnostics shape the plan
- Personalised modality and nutrition programme within a clear framework
- Midpoint review, final reassessment and recommendation for what follows

匠 TAKUMI

From the Japanese spirit of "**Mastery**"

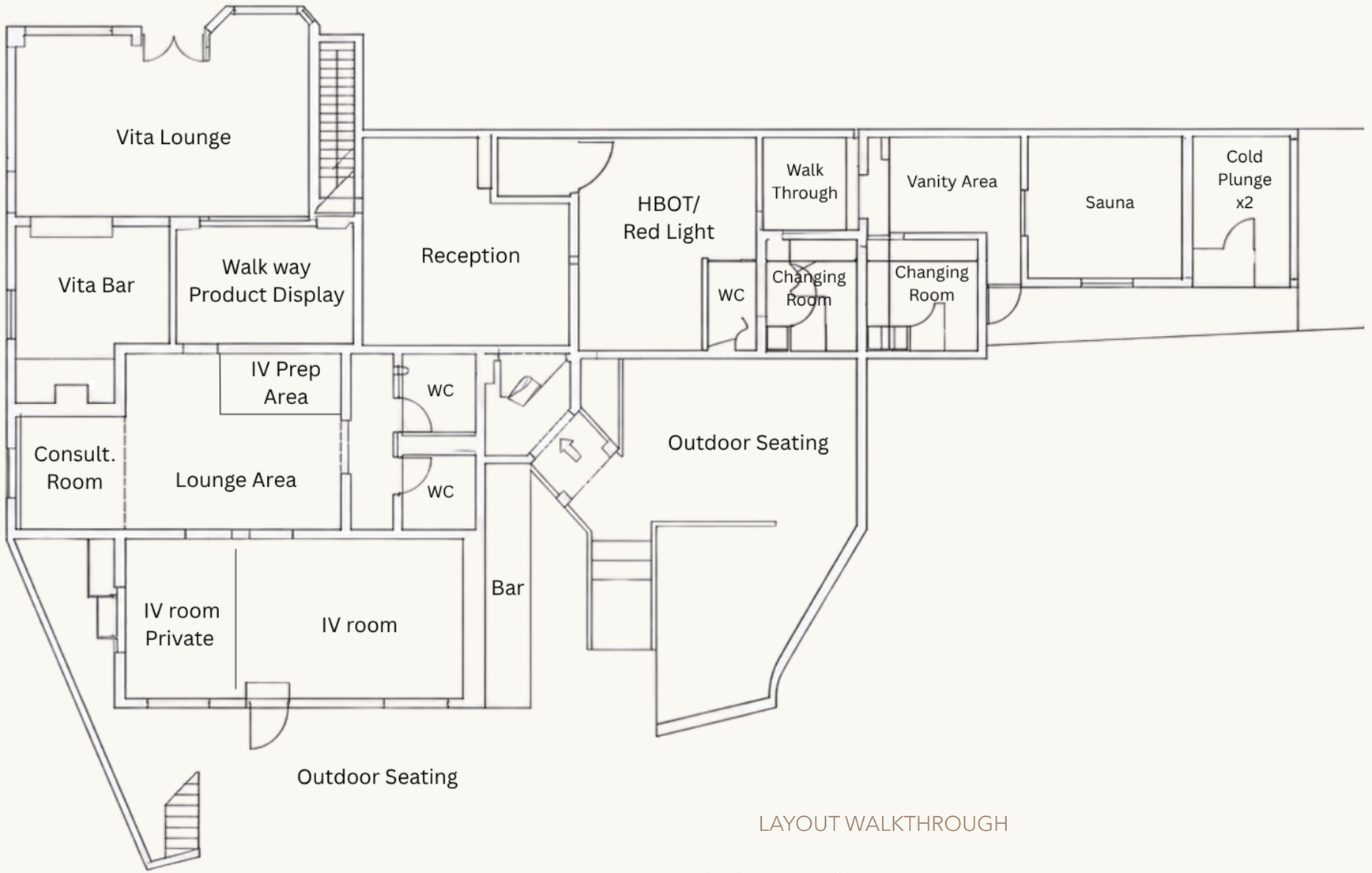
PREMIER HIKARI METHOD MEMBERSHIP

12-month minimum commitment

For members who want Hikari's most comprehensive and closely managed relationship across the year.

- One continuous bespoke annual programme
- Draws from all four Journey territories as needs evolve
- More frequent testing, reviews and practitioner oversight
- Expanded modality allocation and priority booking

Indicative membership architecture. Names, terms and inclusions remain subject to development.



THE SPATIAL IDEA

The layout brings hospitality, clinical insight and recovery together around an intuitive guest journey. Social spaces remain at its heart, while consultation, treatment and recovery areas support privacy, calm and operational flow.

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LAYOUT WALKTHROUGH

02. The Venue

An existing hospitality venue reimagined around one connected guest journey.



Indicative interior concept visualisation.

HOSPITALITY & NUTRITION

Vita Lounge & Bar

THE EXPERIENCE

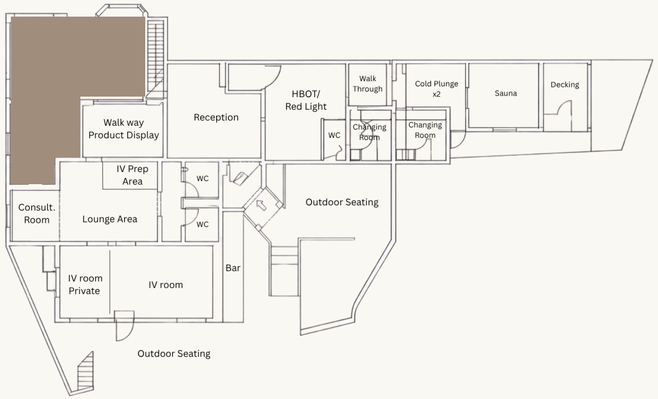
More than a waiting area, the lounge gives guests somewhere to settle in, pause between services and reconnect afterwards.

THE MENU

A focused selection of nutrient-dense breakfasts, light lunches, recovery snacks and functional beverages, developed with nutritional input and connected to personalised programmes where appropriate.

THE ROLE

Up to 18 covers across the lounge, dining and bar areas support daily hospitality, longer visits, member interaction, intimate events and curated product discovery.



CLINICAL FOUNDATION

Clinical Operations, IV Preparation

THE FUNCTION

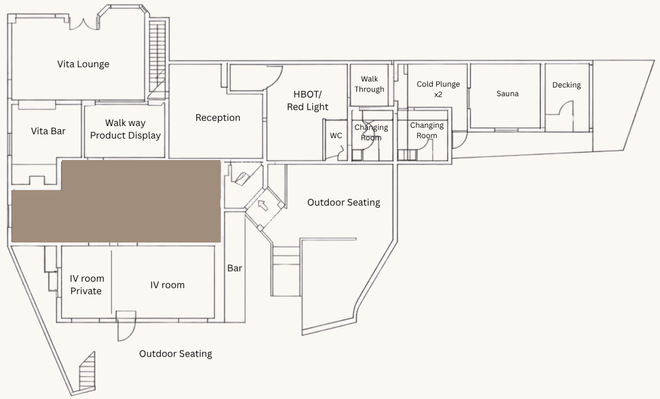
A dedicated clinical area supports consultation, screening, consent, IV preparation, secure storage, documentation and practitioner handovers.

THE FLOW

Positioned close to reception and the treatment rooms, the space allows clinical activity to remain discreetly separated from hospitality and general guest areas.

CLINICAL DEVELOPMENT

Final room specifications, equipment, storage arrangements and operating procedures will be developed with appropriately qualified clinical leads and regulatory advisers.





Indicative interior concept visualisation.

MULTI-PURPOSE RECOVERY

IV & Recovery Room

THE EXPERIENCE

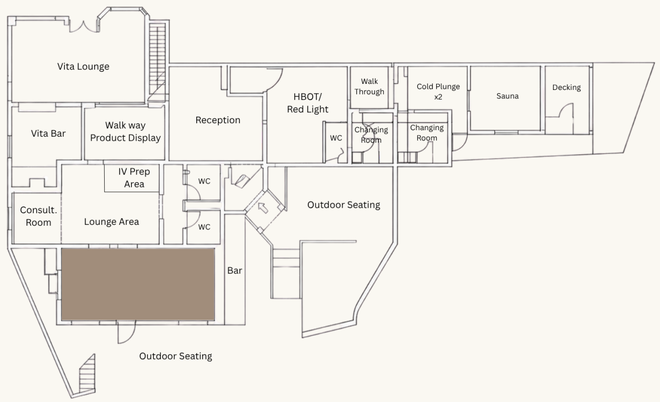
A calm, softly screened environment provides privacy and comfort within a shared treatment setting.

THE USE

Designed for IV therapy, hypoxic training, PEMF and vibro-acoustic therapy, offered individually or incorporated into Hikari Method programmes and member routines.

THE FLEXIBILITY

The current concept accommodates eight individual treatment positions and two private double positions. Its adaptable layout can also support selected group sessions and member experiences.





Indicative interior concept visualisation.



Indicative equipment visualisation.

ADVANCED RECOVERY TECHNOLOGIES

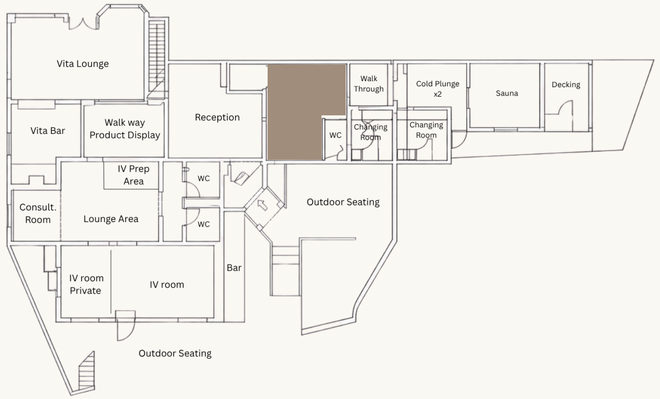
HBOT & Red-Light Suite

OPTIMAL HEALTH HBOT SIGNATURE

The single-person hard-shell chamber operates at pressures of up to 2.0 ATA and features adaptive pressurisation, internal and external touchscreen controls, real-time chamber monitoring and quiet operation below 50 dB.

OPTIMAL HEALTH RED LIGHT THERAPY

This full-body photobiomodulation system combines 43,200 LEDs across five red and near-infrared wavelengths (633, 660, 810, 850 and 940 nm), delivering consistent whole-body light exposure in a standard 12-minute session.





THE SUITE

Both technologies sit within a private, calm environment designed around guest comfort, safe circulation, equipment access and appropriate staff oversight.





Indicative interior concept visualisation.

THERMAL & CONTRAST RECOVERY

Thermal Recovery Suite

THE JOURNEY

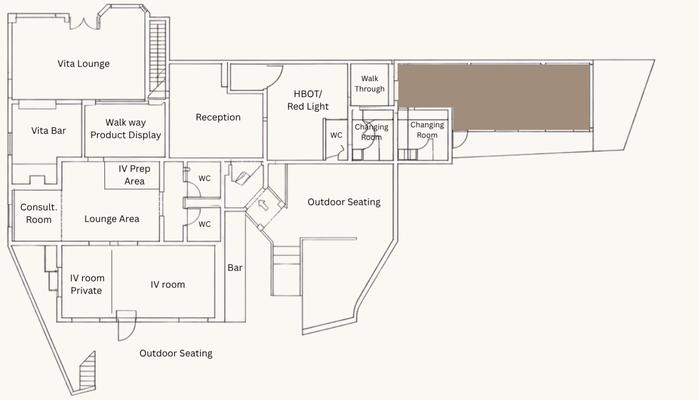
The suite is arranged as a calm, intuitive sequence—from preparation and heat exposure through cold immersion to quiet recovery.

THE SETTING

A dedicated sauna, two cold plunges, private changing rooms with showers and an outdoor deck create an environment for guided contrast sessions or quieter self-directed use.

OPERATIONAL DESIGN

Capacity, session timing, guest screening, supervision, water quality, hygiene and movement between the spaces will shape the final operating model.





Indicative interface visualisation

THE COORDINATION LAYER

03. The Invisible Concierge

Technology working quietly in the background to connect the guest journey, the operating team and every touchpoint.

From Managing Appointments to Coordinating Experiences

Most wellness businesses rely on a core operating platform to manage bookings, payments, client records, staffing and reporting. These systems are designed to serve a broad market.

Because Hikari reimagines the wellness clinic through the lens of hospitality, it requires an additional level of coordination that we have not identified within a single off-the-shelf platform.

The Invisible Concierge would combine a Hikari-designed guest interface with the proprietary functions needed to connect clinical, recovery and hospitality operations.

HIKARI-OWNED FUNCTIONS UNDER DEVELOPMENT:



ADVANCED RETAIL & PREORDERS

Enables online pre-orders before arrival and discreet ordering during a visit, with preparation and service timed to the guest journey.



LIVE COMMUNICATIONS & JOURNEY TRACKING

Keeps teams aligned throughout the guest journey, while sharing relevant preferences and service cues that help each guest feel recognised, understood and personally cared for.



PROBLEM DETECTION & RESOLUTION

Flags potential conflicts, delays and unanswered requests during bookings. Helps the team respond by offering a solution & alternative.

Proposed capability. Scope, integrations and delivery approach remain subject to technical and operational development.

Built From Operating Experience

The idea grew from 15 years of hospitality experience. Across different operations, the same issues appeared repeatedly: fragmented information, missed handovers, delayed responses and staff having to resolve preventable problems in real time.

When designing Hikari House, we found no single platform capable of coordinating treatment bookings, hospitality, curated journeys, member context and departmental communication in the way the concept requires.

The Invisible Concierge is being explored as a dedicated coordination layer shaped around that operating reality. It is intended to connect—not replace—the specialist systems used across the business.

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Specialist Platforms, Coordinated by Hikari Software

We are exploring a modular architecture in which the Invisible Concierge combines established specialist platforms with capabilities developed specifically for Hikari.

THE INVISIBLE CONCIERGE

ONE INTERFACE. ONE COORDINATOR. ONE HIKARI EXPERIENCE

HIKARI–OWNED CAPABILITY LAYER



JOURNEY ORCHESTRATION

Across clinical, recovery and hospitality



ORDERS & TIMING

Pre-orders, preparation prompts and service timing



PERSONAL RECOGNITION

Relevant preferences and staff service cues



PROBLEM DETECTION

Conflicts, escalation and suggested alternatives



LIVE TEAM COORDINATION

Journey status, readiness and handovers



OPERATIONAL INSIGHT

Patterns, opportunities and service improvement



CLINICAL & DIAGNOSTICS

Clinical records, diagnostics and practitioner workflows

Potential pathway: Optimallyme or equivalent

SECURE API

Connects selected specialist platforms to the Invisible Concierge through controlled data exchange.



BOOKINGS & OPERATIONS

Bookings, POS, memberships, staffing and reporting

Potential pathway: Boulevard, Vagaro or equivalent

Proven systems would manage the functions they already perform well. Hikari would focus its development on the experience, service logic and operational intelligence that make the concept distinctive. Providers, integrations and functionality remain under evaluation; naming does not imply appointment or partnership.